

From: Graham Roberts
Sent: 13 February 2024 20:30
To: ~~sue.graham10@btinternet.com~~
Cc: ~~hoolloch@cpk.com~~
Subject: PPG Bullet Points 11th January 2024

Apologies Sue Graham and Cathy Slaughter

Luise in the chair welcomed all present.

Sue joined the meeting via Teams.

The Minutes were agreed, Anita to send Teams invitation to all as a test run.

Matters Arising: Anita spoke about the survey sheets received, and an update regarding Copeland PPG Minutes.

PCN Respiratory Clinic, Bernard Courtney approves, hub practices given. Funding available, slots available review to be staged before the end of March. Issues Hypertension and AF talk given by Gwyn Lishman.

Update of Fell View Surgery, what can be done and a visit by Richard Mottram.

Possibility of Carol to visit to Copeland PPG next time.

Patient Survey: Which had been given out at Reception. Twenty plus forms received completed. All positive results, survey ran for whole of December. No electronic option. Carol to crunch the details and that Ultrasound Patients automatically receive a survey. Pye charts and graphs for starters. Discussion regarding the issues around the use of surveys.

AOB Doctor in training Dr Walker GP Registrar will finish at the end of January. A second Dr Scott in place plus another new doctor in February. Discussion regarding issues round training. Check in service electronically delay in the installation of equipment.

HCA Lyn retired in December. A new member Lauren has been appointed to assist Angela.

Advanced Practitioners now have three advance appointments on the day, what can they do? Flexibility and the possible use of a flyer on reception notice board. Promo videos available.

The NHS app is due to be updated.

Push to go digital, but this will not impact on the analogue service. Facebook advert to be made available, proxy access needs explanation. Discussion by members who prefers what.

Dr Hetherington leaves the practice at the end of January (24th) All other staff settled including Dr Tranter and Dr Winterbottom (Kamilla).

NHS push to drive pharmacies to take more of the load of minor ailments. Flu jabs bring in extra funding for them. UTI testing to be made available. Lower end work to ease burden on surgeries.

Thank you communication to patients and results by end of March.

The PPG rose at 17.05 hrs.

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