**Mansion House PPG**

Meeting Notes

*29 November 2018*

*Present:* Alan Webb

Luise Leech

Angela Bibby

Susan McKeown

Wendy McBain (Practice Manager)

Sue Graham (Chair)

Julie Pennington (Secretary)

Dr Tranter

Dr Emilianowicz

*Apologies:* Michael Harrison, Christine Kirk

*Next Meeting:* Thursday, 24 January 2019 (16:30 – 18:00)

1. The Chair welcomed the group & Guest Speakers, Dr Tranter & Dr Emilianowicz who gave an insight into the GP training undertaken by Mansion House Practice.
2. Dr Tranter outlined the background that led to the current GP training programme, in conjunction with UCLAN, Physician Association (whereby trainees would be hospital based for several years first). It was observed as early as 1988, that recruitment of new GP’s could become an issue in this area due to factors such as our rural location. Dr Tranter & the team recognised that in-house training of new GP’s may enable a greater chance of them becoming full-time recruits & thereby retaining this vital service for much longer. This fundamental approach was contrary to surgeries that didn’t provide training & development, possibly due to it being seen as costly & time-consuming. However, in those surgeries, as GP’s move closer toward retirement, there would be less opportunity for recruitment of new ones to take their place. Henceforth, surgeries are in danger of closing their doors altogether. Mansion House progressive training currently has two trainees, one of which is Dr Emilianowicz who has been with the Surgery now for two years. We also train medical students on Wednesdays. UCLAN ethos is to train GP’s within Surgeries & this collaborative approach works very well within Mansion House. Dr Tranter explained that this approach also enables GP’s to develop portfolio careers, overlapping with additional roles such as in teaching, hospitals or pharmacies. At a time where retention of GP’s is becoming a bigger issue in Cumbria, Dr Tranter stated that a large percentage of GP’s are currently over 55. With that in mind, the Mansion House/UCLAN training & development collaboration must surely be encouraged throughout other surgeries in West Cumbria.
3. **Any other business:** Sue discussed the possibility of creating a simple, A4 sheet newsletter, perhaps quarterly & themed against the time of year. Luise kindly agreed to produce a draft for comment, for a first issue to be published in March 2019. The group discussed the potential to make an audio visual presentation of the newsletter, as well as paper copies which would be displayed on the PPG notice board.

**Action:** Luise to produce a draft A4 newsletter. All PPG members are encouraged to give their own ideas on newsletter content too.

1. Sue suggested running a Patient Communications Survey in 2019. This would take the form of 10 or so questions, asking for feedback on what Patients would like to see/do from the Surgery & from PPG members. Comparisons could be made with the Practice Survey that already takes place. The idea requires further thought, so if anyone has any questions that they too would like answered, please put these forward to the PPG group at the next/future meetings.
2. A representative on behalf of Trudy Harrison, MP, approached Sue to discuss the possibility of meeting at Mansion House Surgery, in order to get a basic understanding of the Integrated Care Programme that is undertaken here. The suggested date given to Sue is 11th January 2019. However, at the time of this meeting that date had not yet been confirmed by Trudy’s office.

**Action:** Sue to contact Trudy’s office in early January to secure a date & also, Sue to invite Bernard Courtney.

**Action ongoing:** PPG members to send any ideas of topics/guest speakers for future sessions to Sue Graham. PPG members to put forward any ideas they have for newsletters.

The meeting closed at 1800hrs.

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